E911 Manager® Version 6.13.8 Release Notes

September 15, 2023

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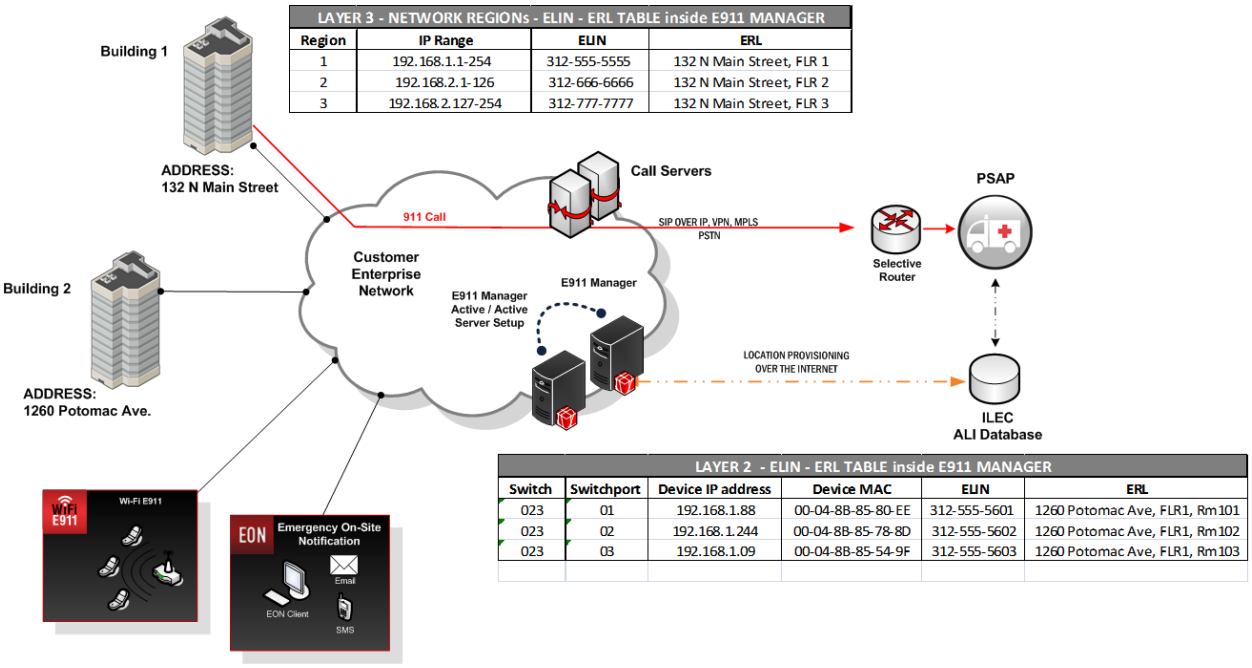
1 Scope

This document describes the new features and issues resolved in the E911 Manager® Version 6.13.8 release.

Release Date: September 15, 2023

2 Requirements

E911 Manager® Version 6.13.8 is an application that runs on a customer-provided server or as a service via RedSky's private managed cloud. E911 Manager® Version 6.13.8 is also compatible with leading industry virtual server implementations such as VMware. Below is a diagram of the typical standalone E911 Manager setup.



LAYER 3 - NETWORK REGIONS - ELIN - ERL TABLE inside E911 MANAGER			
Region	IP Range	ELIN	ERL
1	192.168.1.1-254	312-555-5555	132 N Main Street, FLR 1
2	192.168.2.1-126	312-666-6666	132 N Main Street, FLR 2
3	192.168.2.127-254	312-777-7777	132 N Main Street, FLR 3

LAYER 2 - ELIN - ERL TABLE inside E911 MANAGER					
Switch	Switchport	Device IP address	Device MAC	ELIN	ERL
023	01	192.168.1.88	00-04-8B-85-80-EE	312-555-5601	1260 Potomac Ave, FLR1, Rm101
023	02	192.168.1.244	00-04-8B-85-78-8D	312-555-5602	1260 Potomac Ave, FLR1, Rm102
023	03	192.168.1.09	00-04-8B-85-54-9F	312-555-5603	1260 Potomac Ave, FLR1, Rm103

Compatibility Matrix

Product	Version
Aerohive Wireless Controller Version	6.x
Aruba Wireless Controller	6.1 and later, 8.0
Cisco Wireless LAN Controller	5x – 8x
Avaya- ACM	8.1 and later
Avaya AES	8.1 and later
Avaya Session Manager	8.1 and later
Cisco CUCM	12.5 and later
Microsoft Skype for Business Server	2015 and later
Microsoft Lync Server	2010, 2013
Genesys Pure Engage	8.5 and later
Atos Unify – OpenScape Voice (OSV)	10.x and later

3 New Features

No new features have been introduced in this release.

4 Improvements

Cisco 9800 WLC Officially Supported – Previously devices on Cisco's were not being found due to changes in SNMP OIDs. This has been corrected in this release. Additionally, handling of access points that are removed and replaced has been improved.

General security fixes and updates.

5 Issues Resolved

[REDSKY-3537] - Network Discovery Won't Start if L2 Switch FQDN Not Resolved

[REDSKY-3544] - Reports Calendar Button Image "Missing"

[REDSKY-3552] - ELE Written Back Still Occurring When Writeback Shows Disabled in The Web GUI

- Contact

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