



E911 Manager®
Version 6.13.9
Release Notes

December 15, 2023

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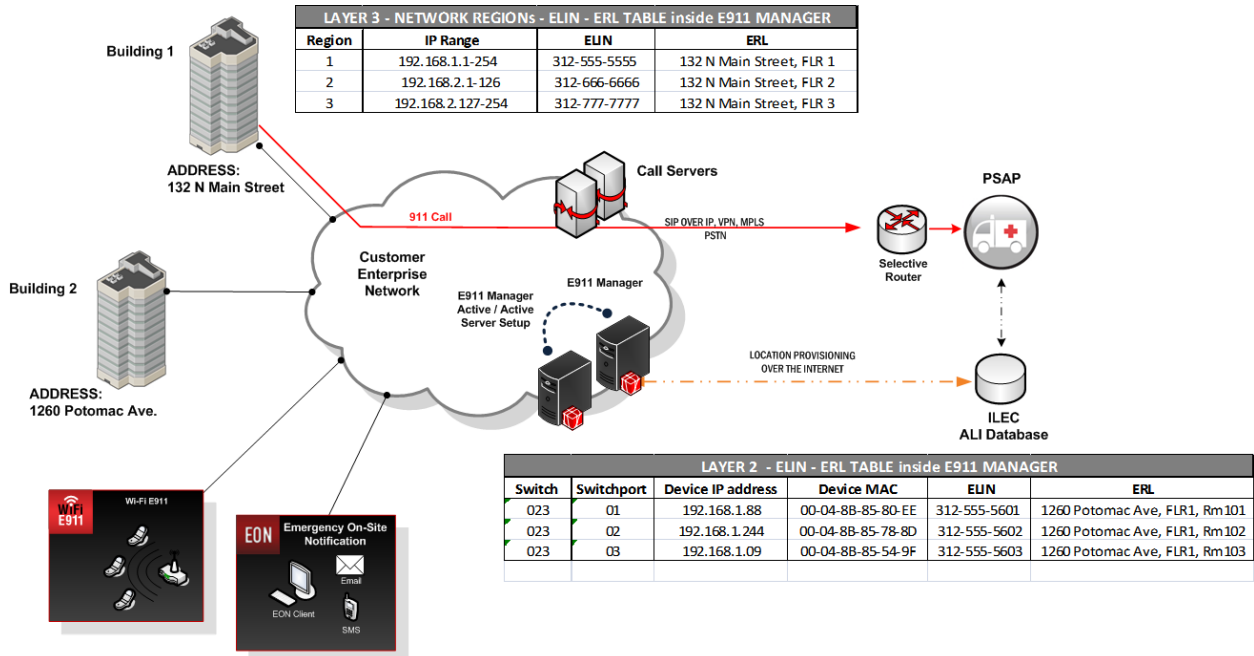
1 Scope

This document describes the new features and issues resolved in the E911 Manager® Version 6.13.9 release.

Release Date: December 15, 2023

2 Requirements

E911 Manager® Version 6.13.9 is an application that runs on a customer-provided server or as a service via RedSky’s private managed cloud. E911 Manager® Version 6.13.9 is also compatible with leading industry virtual server implementations such as VMware. Below is a diagram of the typical standalone E911 Manager setup.



Compatibility Matrix

Product	Version
Aerohive Wireless Controller Version	6.x
Aruba Wireless Controller	6.1 and later, 8.0
Cisco Wireless LAN Controller	5x – 8x, 9800
Avaya- ACM	8.1 and later
Avaya AES	8.1 and later
Avaya Session Manager	8.1 and later
Cisco CUCM	12.5 and later
Microsoft Skype for Business Server	2015 and later
Microsoft Lync Server	2010, 2013
Genesys Pure Engage	8.5 and later
Atos Unify – OpenScape Voice (OSV)	10.x and later

3 New Features

No new features have been introduced in this release.

4 Improvements

4.1 WLC Switch Type Configuration

The 6.13.8 released added support for the Cisco 9800 WLC. Unfortunately, this caused a backwards compatibility problem with prior WLC models as the OIDs used to communicate with the switch changed with the 9800. This release adds a new configuration setting for the Cisco WLC that must be properly set for correct OID values to be used depending on the WLC switch.

4.2 Q-BRIDGE-MIB Support

Q-BRIDGE-MIB is now a supported switch integration in E911 Manager. This MIB is defined by RFC 2674 for switch that use VLANs, such as Arista.

4.3 Avaya 8.1, 10 Dual Operation

This release ships with the latest Avaya SDKs that should allow proper operation in customer environments where both Avaya 8.1 and 10 releases are deployed.

5 Issues Resolved

[REDSKY-3547] - UI Freezing When Editing or Adding User

[REDSKY-3550] - MyE911 Password Reset Link Errors

[REDSKY-3553] - E911Manager AD Invalid Credential Response

[REDSKY-3557] - Avaya Session Manager 8.1 SAS Null Error

[REDSKY-3568] - Safeguard Against Avaya Session Manager 408 Timeout When Using IP Discovery

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