



Revision History

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Introduction

This document details the technical aspects of the integration between RedSky's E911 Manager and Aruba Wi-Fi controller. E911 Manager provides an automated solution for Enhanced 9-1-1 Services. E911 Manager tracks the location of wireless phones and updates the location of the device as the device moves within the enterprise environment. Additionally, E911 Manager integrates with the Local Exchange Carriers (LECs) to ensure the proper location information is received by emergency responders.

This document is intended for E911 Administrators. After reading this document an administrator should be able to fully prepare the enterprise's wireless environment for integration with E911 Manager

Solution Design

E911 Manager requires IP connectivity to the Aruba Controllers. E911 Manager communicates with the Aruba controller via SNMP to receive AP information and device registrations. E911 Manager uses this information to identify the devices registered to each access point. E911 Manager can then map the location of each device to the location of the AP.



Requirements

System Requirements

SNMP v2

- o Controller IP Address
- Read Community String
- o SNMP Trap Destination

SNMP v3

- Controller IP Address
- Read Community String
- SNMP Trap Destination
- o SNMPv3 User Name
- Authentication Protocol
- o Authentication Protocol Password
- Privacy Protocol
- Privacy Protocol Password

Network Requirements

The RedSky support team will require remote access to the server, the below list outlines the necessary ports and protocols.

	SNMP	UDP	162	SNMP Traps	
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Aruba Controller Configuration

Configure Trap Generation

- 1. In the Aruba controller select Configuration>Management > SNMP.
- 2. Under System Group next to Read Community String enter a ready only community string, click Add.
- 3. Select Enable Trap Generation.

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WIZARDS AP Wizard	Management > SNMP									
Controller Wizard WLAN/LAN Wizard License Wizard	System Group Host Name System Contact		Aruba3200							
Controller VLANs	System Location			Add redsky ×						
Ports Cellular Profile IP	Read Community Strings			Delete						
SECURITY Authentication	Trap Receivers									
Access Control	IP Address	SNMP	Version	SECURITY NAME	162	JDP Port	Туре	Retry	Timeout	Action
/IRELESS	192.100.20.112	SIMPV20	public		162		Trap	N/A	N/A N/A	Delete
AP Installation ANAGEMENT	Add	51111 120	(Cusky		101		1100	100	100	Dette
General	SNMPV3 Users									
Administration	User		Authentication Protocol			Privacy	Protocol		Туре	Action
SNMP	Add									
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Configure Trap Receiver

- 1. Under Trap Receivers click ADD.
- 2. Enter the IP address of the E911 Manager server
- 3. Select SNMPv2c.
- 4. For Type select Trap.
- 5. Enter the Security String provided by RedSky.
- 6. Use UDP port 162.
- 7. Click Add.

income income	Configuration Diagnostics Maintenance Plan	Save Configuration 🦿						Logout a
ZARDS AP Wizard	Management > SNMP							
ontroller Wizard	System Group							
/LAN/LAN Wizard	Host Name	Aruba3200						
icense wizard	System Contact							
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ccess Control	IP Address		SNMP Version	SECURITY NAME	UDP Port	Туре	Retry Timeout	Action
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NAGEMENT	IP Address 172.20.20.237							
eneral	Version SNMPv2c V							
dministration	Type Trap	O Inform						
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NMP	UDP Port 162							
ogging		Add Cancel						
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SNMP v3 Configuration

The Aruba Controller supports SNMP v3. To use SMNP v3 you must configure an SNMP v3 user along with the appropriate encryption methods.

- 1. Under SMNP v3 Users click Add.
- 2. The user must be configured with the following information:
 - SNMPv3 User Name
 - Authentication Protocol (MD5 or SHA)
 - Authentication Protocol Password
 - Privacy Protocol (DES or AES)
 - Privacy Protocol Password

3. Click Add and then click Apply

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Controller Wizard	System Grou	,											
icense Wizard	Host Name			Aruba3	00								
TWORK	System Contac	t											
Controller	System Locatio	in											
/LANs Ports Cellular Profile	Read Commun	ity Strings		redsky	×	Add							
CURITY	Enable Trap G	eneration		V									
Authentication													
Access Control	Trap Receiver	s											
RELESS	IP	Address		SNMP Version		SECURITY NAME		UDP Port	Туре	Retry	Timeout		Action
P Configuration	172.20.20.237		SNMPv2c		redsky911		162		Trap	N/A	N/A		Delete
P Installation	192.168.20.112		SNMPv2c		public		162		Trap	N/A	N/A		Delete
NAGEMENT	192.168.20.23		SNMPv2c		redsky		162		Trap	N/A	N/A		Delete
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ertificates													
INMP	SNMPV3 User	s											
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uest Provisioning	User Name				rst								
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andwidth Calculator	Retype Auther	tication Protoco	Password										
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tateful Firewall	Retype Privac	Protocol Pass	word										
PN Services						Add Cancel							
Vired Access	L												
All Profiles													Apply

E911 Manager Configuration

- 1. In E911 Manager go to Configuration>WiFi>Aruba Controllers and click Add.
- 2. Assign a name to the controller
- 3. Select Enabled.
- 4. Enter the IP address of the controller.
- 5. Select SNMP Version 2.
- 6. Enter the community string for the Aruba controller.

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CONFIGURATION STATUS AN	O REPORTS	ADMINISTRATION	HELP
Add Aruba WiFi Controller			
Enable * IP Addres * SIMP Versic Community Strin Note: Fields marked *** are required Cancel Add	dd: ♥ 192.168.20.242 m: ● 2 ● 3 g*t redsky		

SNMP v3 Configuration

- 1. In E911 Manager go to Configuration>WiFi>Aruba Controllers and click Add.
- 2. Assign a name to the controller
- 3. Select Enabled.
- 4. Enter the IP address of the controller.
- 5. Select SNMP Version 3.

- 6. For the following, use the SMP v3 credentials used to configure the SNMP v3 User in the Aruba controller:
 - SNMPv3 User Name
 - Authentication Protocol None, MD5 or SHA
 - Authentication Protocol Password
 - Privacy Protocol None, DES or AES128. AES128 in E911 Manager in the equivalent to AES in the Aruba Controller.
 - Privacy Protocol Password

CONFIGURATION STATUS AND REPORTS ADMINISTRATION HELP Add Aruba WIFI Controllers, of which you have already created 1 You are licensed for 10 W/Fi controllers, of which you have already created 1 Add Aruba WIFI Controller * Name: Aruba Enabled: Image: Aruba * IP Address: 192.168.20.242 * SIMP Version: Image: Provide the state of the st	E91	1MANAG	GER		
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* Name: Aruba Enabled: ✓ * IP Address: 192.168.20.242 * SNMP Version: ② 2 ③ 3 SNMP Username*: rst SNMP Authorization String*: redsky911 SNMP Auth Type*: MD5 ↓ SNMP Privacy String*: redsky911 SNMP Privacy String*: DES ↓ Note: Fields marked *** are required Add	You are licensed for 10 WiFi c	ontrollers, of which you h a WiFi Controlle	ave already created 1		
Enabled: ✓ * IP Address: 192.168.20.242 * SNMP Version: ② ② ③ 3 SNMP Username*: rst SNMP Authorization String*: redsky911 SNMP Authorization String*: redsky911 SNMP Privacy String*: redsky911 SNMP Privacy String*: redsky911 SNMP Privacy String*: redsky911 SNMP Privacy String*: DES ▼ Note: Fields marked *** are required ✓		* Name:	Aruba		
* IP Address: 192.168.20.242 * SNMP Version: 2 @ 3 SNMP Username*: rst redsky911 SNMP Authorization String*: redsky911 SNMP Auth Type*: MD5 ▼ SNMP Privacy String*: redsky911 SNMP Priv Type*: DES ▼ Note: Fields marked *** are required Cancel Add		Enabled:			
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SNMP Username*: rst SNMP Authorization String*: redsky911 SNMP Auth Type*: MD5 • SNMP Privacy String*: redsky911 SNMP Privacy String*: redsky911 SNMP Privacy String*: DES • Note: Fields marked *** are required •		* SNMP Version:	2 3		
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SNMP Auth Type*: MD5 ▼ SNMP Privacy String*: redsky911 SNMP Priv Type*: DES ▼ Note: Fields marked *** are required	SNMP	Authorization String*:	redsky911		
SNMP Privacy String*: redsky911 SNMP Priv Type*: DES Note: Fields marked *** are required Cancel Add		SNMP Auth Type*:	MD5 👻		
SNMP Priv Type*: DES Note: Fields marked *** are required Cancel Add		SNMP Privacy String*:	redsky911		
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