

## Administrative Portal

URL: <https://wxc.e911cloud.com>

The site sits behind AWS Cloudfront and does not have a static IP Address.

More information about AWS Cloudfront can be found here:

<https://docs.aws.amazon.com/AmazonCloudFront/latest/DeveloperGuide/Introduction.html>

Traffic to the admin portal uses TLSv1.2 over port 443

## API

URL: <https://api.wxc.e911cloud.com>

Swagger Site for API Endpoints: <https://resources.e911cloud.com/apis/index.html>

## HELD/HELD+ Devices

HELD (MPP phones) and HELD+ (Webex app) communicate directly to Horizon Mobility to request their emergency location.

Location requests use TLSv1.2 over port 443

HELD requests will be sent to <https://api.wxc.e911cloud.com/held-service/>\*

## EON Client

EON workstations must have network access to:

\*.wxc.e911cloud.com

\*.api.wxc.e911cloud.com

<https://sqs.us-east-2.amazonaws.com/>

<https://sns.us-east-2.amazonaws.com/>

## MyE911 Client

MyE911® workstations must have network access to:

\*.wxc.e911cloud.com

\*.api.wxc.e911cloud.com

Traffic from MyE911 to Horizon Mobility uses TLSv1.2 over port 443

## Cisco Emergency Responder

CER will sync ELIN and ERL data directly to Horizon Mobility.

CER data is sent to <https://api.wxc.e911cloud.com/cer-service/ws/CERService>

Traffic from CER to Horizon Mobility uses TLSv1.2 over port 443

## Emergency Call Routing

There is no need to configure routes to RedSky for emergency calls. 911 and 933 calls will route directly to RedSky from Cisco hosted Cubes.