

Administrative Portal

URL: <https://anywhere.e911cloud.com>

The site sits behind AWS Cloudfront and does not have a static IP Address.

More information about AWS Cloudfront can be found here:

<https://docs.aws.amazon.com/AmazonCloudFront/latest/DeveloperGuide/Introduction.html>

Traffic to the admin portal uses TLSv1.2 over port 443

API

URL: <https://api.anywhere.e911cloud.com>

Swagger Site for API Endpoints: <https://resources.e911cloud.com/apis/index.html>

HELD/HELD+ Devices

HELD+ (Webex and MiCollab) communicate directly to E911 Anywhere to request their emergency location.

Location requests use TLSv1.2 over port 443

HELD requests will be sent to <https://api.anywhere.e911cloud.com/held-service/>

EON Client

EON workstations must have network access to:

*.anywhere.e911cloud.com

*.api.anywhere.e911cloud.com

<https://sqs.us-east-2.amazonaws.com/>

<https://sns.us-east-2.amazonaws.com/>

MyE911 Client

MyE911® workstations must have network access to:

*.anywhere.e911cloud.com

*.api.anywhere.e911cloud.com

Traffic from MyE911 to Horizon Mobility uses TLSv1.2 over port 443

Cisco Emergency Responder

CER will sync ELIN and ERL data directly to Horizon Mobility.

CER data is sent to <https://api.anywhere.e911cloud.com/cer-service/ws/CERService>

Traffic from CER to E911 Anywhere uses TLSv1.2 over port 443

Emergency Call Routing

Call Routing is available via direct SIP trunk (TCP, UDP, or TLS) or over PSTN. Refer to the SIP Connectivity document for more details.