



E911 Manager®
Version 6.14.2
Release Notes

November 8, 2024

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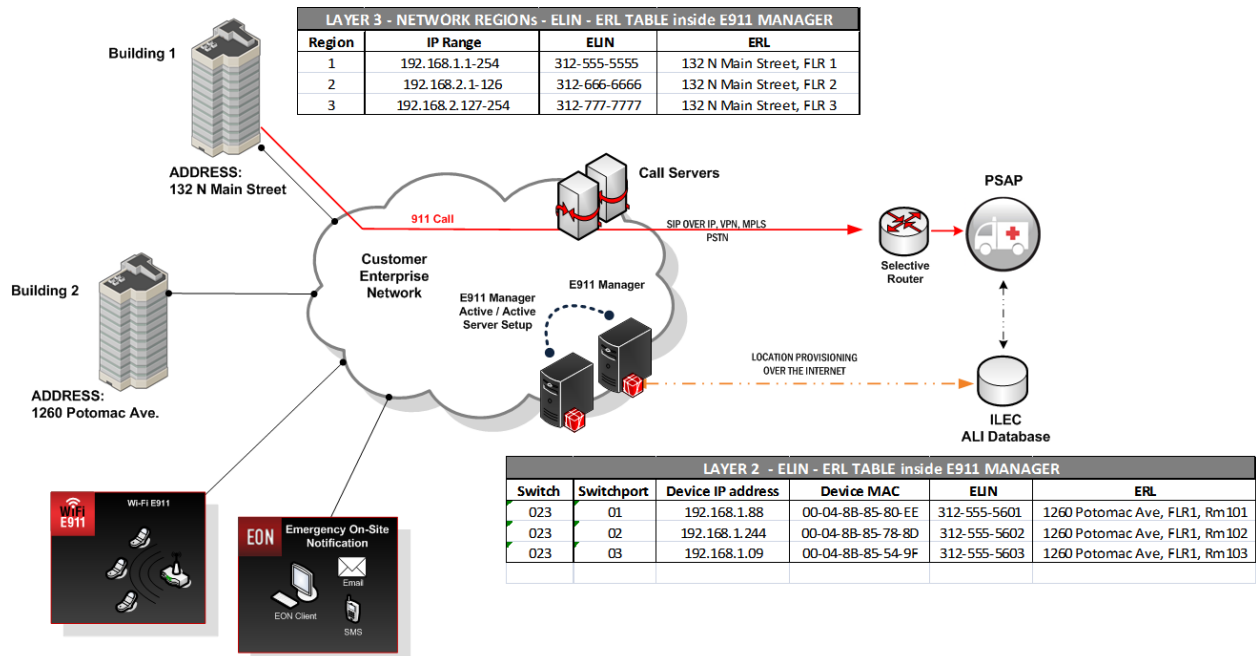
1 Scope

This document describes the new features and issues resolved in the E911 Manager® Version 6.14.2 release.

Release Date: November 8, 2024

2 Requirements

E911 Manager® Version 6.14.2 is an application that runs on a customer-provided server or as a service via RedSky’s private managed cloud. E911 Manager® Version 6.14.2 is also compatible with leading industry virtual server implementations such as VMware. Below is a diagram of the typical standalone E911 Manager setup.



Compatibility Matrix

Product	Version
Aerohive Wireless Controller Version	6.x
Aruba Wireless Controller	6.1 and later, 8.0
Cisco Wireless LAN Controller	5x – 8x
Cisco WLC 9800 Series	17.14.1 or later
Avaya- ACM	8.1 and later*
Avaya AES	8.1 and later*
Avaya Session Manager	8.1 and later*
Cisco CUCM	12.5 and later
Microsoft Skype for Business Server	2015 and later
Microsoft Lync Server	2010, 2013
Genesys Pure Engage	8.5 and later
Atos Unify – OpenScape Voice (OSV)	10.x and later

*E911 Manager continues to work Avaya release 8.1, but Avaya no longer provide support for any version prior to 10.2. This release was tested with Avaya 8.1 and 10.2 releases.

3 New Features

The E911Manager 6.14.x release replaces the Centos 6/7 operating system, used in prior releases (6.13.x and earlier) with Red Hat Enterprise Linux 8.

Please contact RedSky Support for any upgrades for releases prior to 6.14.0. The 6.14.2 release can be upgraded for customers running 6.14.0 or 6.14.1.

4 Improvements

No new feature improvements were introduced in this release.

5 Issues Resolved

- [REDSKY-3625] WLC 9800 Device Movement SNMPTRAP Not Processed
- [REDSKY-3625] "SIP Session Identifier Is Null or Invalid" With Avaya Session Manager
- [REDSKY-3628] Session manager SIP Subscribe Not Sent on Service Start

6 Contact

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