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Release Notes

E911 Cloud Solutions

Version 24.6.0

MyE911

Version 5.1.0

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1. Scope

Everbridge RedSky E911 Cloud Solutions provides 911 emergency calling solutions for Service Providers and their customers with Horizon Mobility®, and to enterprises with E911 Anywhere®.

This document describes the latest fixes, improvements, and features for version 24.6.0 across both solutions as well as the general release of MyE911 for windows version 5.1.0.

2. Requirements

E911 Cloud Solutions requires internet access to the web-based administration portal.

The table below specifies the minimum requirements to use E911 Cloud Services.

Windows	Microsoft Windows 10 or greater
macOS	Apple macOS 10.13 (High Sierra) or greater
Browsers	Microsoft Edge version 79 or later, Mozilla Firefox, Google Chrome, Apple Safari

3. Compatibility Matrix

The table below outlines the companion RedSky products for use with E911 Cloud Services.

MyE911 for Windows	Version 4.12.0 or greater
MyE911 for macOS	Version 5.0.0 or greater
EON	Version 4.11.0 or greater

4. E911 Cloud Services 24.6.0 and MyE911 5.1.0

4.1 What's New

Searching for Network Elements

A search function has been added allowing to search the network discover data. It is possible to search the MAC addresses, LLDP Chassis and BSSID.

Management of Unassigned Network Elements.

The automatic addition of network elements has been expanded and now supports HELD+ devices and MyE911 clients. Previously only HELD requests would automatically add new network elements when the request contained a network element that did not exist.

In addition, it is now possible to configure which elements are added. One can individually enable or disable BSSID, switch chassis and switch ports to be automatically added.

In order to automatically add a network element, the HELD/HELD+/MyE911 requests must originate from a configured public IP address. This is necessary to ensure that network elements that are not part of the enterprise networks are not added to the corporate network map.

A filter function has been added in the network discovery pages for BSSID and LLDP Chassis that allows to show only elements that are unmapped / without an assigned building and location.

MyE911 for VDI

MyE911 5.1.0 can now be installed in VDI mode. This mode disables automatic discovery and prompts the user when logging in to the VDI session to confirm or modify their current location. This allows the operation of the MyE911 client in any VDI environment where it is not possible to obtain network information of the client machine.

MyE911 Installation

The MyE911 installation now stores its properties file in the ProgramData folder eliminating the need for the installation to be performed with Administrator credentials.

4.2 Issues Resolved

- REDSC-3681 Cirrus not accepting CER Locations even though valid via Alternate Address View
- REDSC-3680 Issue Saving Personal Location with Incomplete LLDP Data
- REDSC-3610 Admin UI: Call Alert templates in Cirrus Shows Only Ten Entries and Not Full List
- REDSC-3576 java.net.SocketTimeoutException When importing data
- REDSC-3540 Default parameters not set on api calls
- REDSC-3524 Loc header missing