

## Release Notes

E911 Cloud Solutions
Version 25.1.0

MyE911 Version 5.2.0

April 15, 2025

Everbridge Suite Printed in the USA

Copyright © 2025. Everbridge, Inc, Confidential & Proprietary. All rights are reserved. All Everbridge products, as well as NC4, xMatters, Techwan, Previstar, one2many, SnapComms, Nixle, RedSky, and Connexient, are trademarks of Everbridge, Inc. in the USA and other countries. All other product or company names mentioned are the property of their respective owners. No part of this publication may be reproduced, transcribed, or transmitted, in any form or by any means, and may not be translated into any language without the express written permission of Everbridge.

Limit of Liability/Disclaimer of Warranty: Everbridge makes no representations or warranties of any kind with respect to this manual and the contents hereof and specifically disclaims any warranties, either expressed or implied, including merchantability or fitness for any particular purpose. In no event shall Everbridge or its subsidiaries be held liable for errors contained herein or any damages whatsoever in connection with or arising from the use of the product, the accompanying manual, or any related materials. Further, Everbridge reserves the right to change both this publication and the software programs to which it relates and to make changes from time to time to the content hereof with no obligation to notify any person or organization of such revisions or changes.

This document and all Everbridge technical publications and computer programs contain the proprietary confidential information of Everbridge and their possession and use are subject to the confidentiality and other restrictions set forth in the license agreement entered into between Everbridge and its licensees. No title or ownership of Everbridge software is transferred, and any use of the product and its related materials beyond the terms on the applicable license, without the express written authorization of Everbridge, is prohibited.

If you are not an Everbridge licensee and the intended recipient of this document, return to Everbridge, Inc., 155 N. Lake Avenue, Pasadena, CA 91101.

Export Restrictions: The recipient agrees to comply in all respects with any governmental laws, orders, other restrictions ("Export Restrictions") on the export or re-export of the software or related documentation imposed by the government of the United States and the country in which the authorized unit is located. The recipient shall not commit any act of omission that will result in a breach of any such export restrictions.

Everbridge, Inc. 155 N. Lake Avenue, 9th Floor Pasadena, California 91101 USA Toll-Free (USA/Canada) +1.888.366.4911

Visit us at www.everbridge.com

Everbridge software is covered by US Patent Nos. 6,937,147; 7,148,795; 7,567,262; 7,623,027; 7,664,233; 7,895,263; 8,068,020; 8,149,995; 8,175,224; 8,280,012; 8,417,553; 8,660,240; 8,880,583; 9,391,855. Other patents pending.

# **Table of Contents**

1. Sc	ppe	4
2. Re	quirements	4
3. Co	npatibility Matrix	4
4. E9	l1 Cloud Services 24.6.0 and MyE911 5.1.0	5
	What's New	
	Issues Resolved	
1.4	100000 1 10001 100 11111111111111111111	

## 1. Scope

Everbridge RedSky E911 Cloud Solutions provides 911 emergency calling solutions for Service Providers and their customers with Horizon Mobility<sup>®</sup>, and to enterprises with E911 Anywhere<sup>®</sup>.

This document describes the latest fixes, improvements, and features for version 25.1.0 across both solutions as well as the general release of MyE911 for windows version 5.2.0.

### 2. Requirements

E911 Cloud Solutions requires internet access to the web-based administration portal.

The table below specifies the minimum requirements to use E911 Cloud Services.

Windows	Microsoft Windows 10 or greater
macOS	Apple macOS 10.13 (High Sierra) or greater
Browsers	Microsoft Edge version 79 or later, Mozilla Firefox,
	Google Chrome, Apple Safari

## 3. Compatibility Matrix

The table below outlines the companion RedSky products for use with E911 Cloud Services.

MyE911 for Windows	Version 4.12.0 or greater
MyE911 for macOS	Version 5.0.0 or greater
EON	Version 4.11.0 or greater

### 4. E911 Cloud Services 25.1.0 and MyE911 5.2.0

### 4.1 What's New

### **Deleting Configuration Data in Bulk**

A new capability to delete data in bulk using the import function has been introduced. This eliminates the need to individually delete data elements in the Redsky admin portal. The bulk delete function is available for Buildings, Locations, MAC Addresses, BSSID, LLDP Chassis and Ports, Private IP ranges and Device Users

### **Security Vulnerabilities**

A number of security vulnerabilities have been addressed as an ongoing activity to maintain a high level of security for our products and services.

### **Accessibility Improvements**

This release addresses accessibility changes related to the MyE911 client. The changes to the MyE911 UI and windows client are as follows:

- Labels in Add Location not played by screen reader
- Add Location Info Icon in Add Location not played by screen reader
- Side Menu Logo is not played by screen reader
- Windows Client Login Dialog Logo not played by Screen reader

### 4.2 Issues Resolved

REDSC-3694	Invalid token on E911Manager location sync for MyE911 use
REDSC-3679	Issue Importing Locations with Alternate Callback Number
REDSC-3633	API: List User's Devices by User ID is not Returning 'null' When Device User Not Found
REDSC-3572	E911 manager address sync issue

**REDSC-3379** 

E911 manager Data Sync: Location Organization Override is replacing the **Building Organization override**