



E911 Manager®

Version 6.14.4

Release Notes

May 2, 2025

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1 Scope

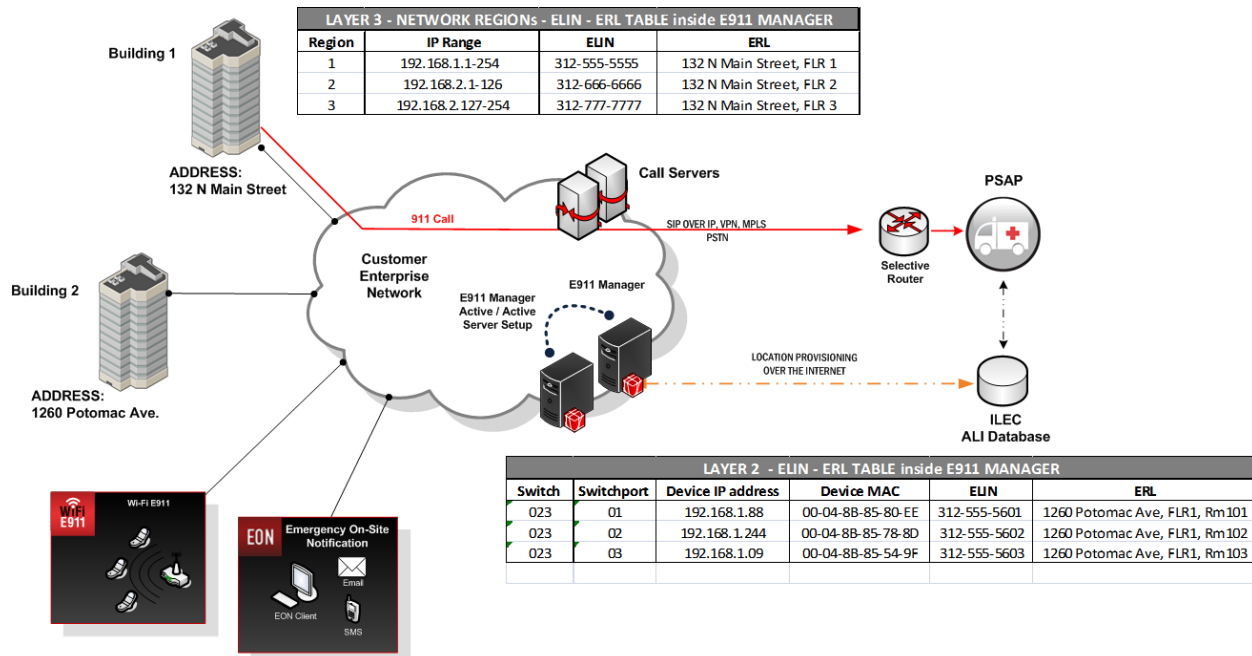
This document describes the new features and issues resolved in the E911 Manager® Version 6.14.4 release.

Release Date: May 2, 2025

(For transparency, the E911 Manager 6.14.3 release, was a limited release to select customers and not widely available)

2 Requirements

E911 Manager® Version 6.14.4 is an application that runs on a customer-provided server or as a service via RedSky's private managed cloud. E911 Manager® Version 6.14.4 is also compatible with leading industry virtual server implementations such as VMware. Below is a diagram of the typical standalone E911 Manager setup.



Compatibility Matrix

Product	Version
Aerohive Wireless Controller Version	6.x
Aruba Wireless Controller	6.1 and later, 8.0
Cisco Wireless LAN Controller	5x – 8x
Cisco WLC 9800 Series	17.14.1 or later
Avaya- ACM	8.1 and later*
Avaya AES	8.1 and later*
Avaya Session Manager	8.1 and later*
Cisco CUCM	12.5 and later
Microsoft Skype for Business Server	2015 and later
Microsoft Lync Server	2010, 2013
Genesys Pure Engage	8.5 and later
Atos Unify – OpenScape Voice (OSV)	10.x and later

*E911 Manager continues to work Avaya release 8.1, but Avaya no longer provide support for any version prior to 10.2. This release was tested with Avaya 8.1 and 10.2 releases.

3 New Features

The E911Manager 6.14.x release replaces the Centos 6/7 operating system, used in prior releases (6.13.x and earlier) with Red Hat Enterprise Linux 8.

Please contact RedSky Support for any upgrades for releases prior to 6.14.0.

4 Improvements

No new feature improvements were introduced in this release.

5 Issues Resolved

- [REDSKY-3601] PGPool Alerter Only Alerting on Database Recovery, Not Database Going Down
- [REDSKY-3619/3620] CTI Route Point Shows Registered, But ELIN & Alert Not Always Sent
- [REDSKY-3628] Session Manager SIP Subscribe Not Sent on Service Start
- [REDSKY-3631] Update Apache Tomcat Release to Resolve CVEs
- [REDSKY-3640] Session Manager - Error Sending PUBLISH - Message Too Long (Sendto Failed) Error

6 Contact

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