



everbridge™
redsky

Release Notes

E911 Cloud Solutions

Version 25.1.1

June 5, 2025

Everbridge Suite
2025
Printed in the USA

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Everbridge software is covered by US Patent Nos. 6,937,147; 7,148,795; 7,567,262; 7,623,027; 7,664,233; 7,895,263; 8,068,020; 8,149,995; 8,175,224; 8,280,012; 8,417,553; 8,660,240; 8,880,583; 9,391,855. Other patents pending.

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1. Scope

Everbridge RedSky E911 Cloud Solutions provides 911 emergency calling solutions for Service Providers and their customers with Horizon Mobility®, and to enterprises with E911 Anywhere®.

This document describes the latest fixes, improvements, and features for version 25.1.1.

2. Requirements

E911 Cloud Solutions requires internet access to the web-based administration portal.

The table below specifies the minimum requirements to use E911 Cloud Services.

Windows	Microsoft Windows 10 or greater
macOS	Apple macOS 10.13 (High Sierra) or greater
Browsers	Microsoft Edge version 79 or later, Mozilla Firefox, Google Chrome, Apple Safari

3. Compatibility Matrix

The table below outlines the companion RedSky products for use with E911 Cloud Services.

MyE911 for Windows	Version 4.12.0 or greater
MyE911 for macOS	Version 5.0.0 or greater
EON	Version 4.11.0 or greater

4. E911 Cloud Services 25.1.1

4.1 What's New

This release does not contain any new features or capabilities. It addresses known issues.

4.2 Issues Resolved

REDSC-3900	Call Routing based on DID and not Geolocation token in Horizon Mobility
REDSC-3894	SIP Call Routing - IP whitelist issue
REDSC-3879	Incomplete Device User report
REDSC-3870	Receiving Error When Trying to Run BSSID Report in Cirrus