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Release Notes

MyE911 Windows Edition

Version 5.5.0

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Everbridge software is covered by US Patent Nos. 6,937,147; 7,148,795; 7,567,262; 7,623,027; 7,664,233; 7,895,263; 8,068,020; 8,149,995; 8,175,224; 8,280,012; 8,417,553; 8,660,240; 8,880,583; 9,391,855. Other patents pending.

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1. Scope

Everbridge RedSky E911 Cloud Solutions provides 911 emergency calling solutions for Service Providers and their customers with Horizon Mobility®, and to enterprises with E911 Anywhere®. MyE911 provides the ability to track and update the location of PC based softphones when a 911 call is placed.

This document describes the latest fixes for MyE911 for Windows version 5.5.0.

2. MyE911 for Windows version 5.5.0

2.1 What's New

This release does not contain any new features or capabilities. It addresses known issues.

2.2 Issues Resolved

REDSC-4075

MyE911 for Windows – fix to the snooze function

The snooze function accessed by left clicking on the MyE911 icon in the windows tray area was not working. It is not operational and will suppress any pop up to the user requesting a confirmation or update of their location. The automatic update of the location when a provisioned network element is detected will still be performed.