



everbridge™
redsky

Release Notes

E911 Cloud Solutions

Version 25.4.0

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Everbridge, Inc.
155 N. Lake Avenue, 9th Floor
Pasadena, California 91101 USA
Toll-Free (USA/Canada) +1.888.366.4911

Visit us at www.everbridge.com

Everbridge software is covered by US Patent Nos. 6,937,147; 7,148,795; 7,567,262; 7,623,027; 7,664,233; 7,895,263; 8,068,020; 8,149,995; 8,175,224; 8,280,012; 8,417,553; 8,660,240; 8,880,583; 9,391,855. Other patents pending.

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1. Scope

Everbridge RedSky E911 Cloud Solutions provides 911 emergency calling services for Service Providers and their customers with Horizon Mobility®, and to enterprises customers with E911 Anywhere®.

This document describes the latest fixes, improvements, and features for the RedskyE91 Cloud solution version 25.4.0.

2. Requirements

E911 Cloud Solutions requires internet access to the web-based administration portal.

The table below specifies the minimum requirements to use E911 Cloud Services.

Windows	Microsoft Windows 10 or greater
macOS	Apple macOS 10.13 (High Sierra) or greater
Browsers	Microsoft Edge version 79 or later, Mozilla Firefox, Google Chrome, Apple Safari

3. Compatibility Matrix

The table below outlines the companion RedSky products for use with E911 Cloud Services.

MyE911 for Windows	Version 4.12.0 or greater
MyE911 for macOS	Version 5.0.0 or greater
EON	Version 4.11.0 or greater

4. E911 Cloud Services 25.4

4.1 What's New

This release is a maintenance release and does not include any new features or capabilities.

4.2 Issues Resolved

REDSC-4188	Unable to Delete an unmapped Port on a switch
REDSC-4150	Receiving error message when deleting CER location in A7.
REDSC-4149	Intermittent events not displaying in Events table
REDSC-4136	Horizon Prime - Address validation error: Unable to get targets from ECRF/LVF
REDSC-4117	500 Server error on GET /networking-service/networkSwitch/company/{id}
REDSC-4154	UI: Enable Org Admin to clear out existing token for "InformaCast 911 Alerting"