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## Release Notes

E911 Cloud Solutions

Version 26.2.0

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## 1. Scope

Everbridge RedSky E911 Cloud Solutions provides 911 emergency calling services for Service Providers and their customers with Horizon Mobility®, and to enterprises customers with E911 Anywhere®.

This document describes the latest fixes, improvements, and features for the RedskyE91 Cloud solution version 26.2.0.

## 2. Compatibility Requirements

E911 Cloud Solutions requires internet access to the web-based administration portal.

The table below specifies the minimum requirements to use E911 Cloud Services.

Windows	Microsoft Windows 10 or greater
macOS	Apple macOS 10.13 (High Sierra) or greater
Browsers	Microsoft Edge version 79 or later, Mozilla Firefox, Google Chrome, Apple Safari

## 3. Application Compatibility Matrix

The table below outlines the companion RedSky PC application products for use with E911 Cloud Services.

MyE911 for Windows	Version 4.12.0 or greater
MyE911 for macOS	Version 5.0.0 or greater
EON	Version 4.12.0 or greater

It should be noted that Redsky recommends users to update their MyE911 and EON to the latest versions freely downloadable from the Redsky portal. This ensures that you are operating versions that contain the latest improvements and all fixes to known issues.

## 4. What's New in Release 26.2.0

This release addresses field report issues. There are no new features included in this release.

The following is a list of reported issues that have been fixed in this release.

REDSC-4401	Cirrus Device User Imports Failing with Alt ID and Callback Number in file
REDSC-4396	MyE911 Verification emails not being sent
REDSC-4395	Cirrus Import Status Update Delayed
REDSC-4389	Unable to use valid geo-coordinates within bodies of water
REDSC-4358	MyE911 Gathering Multiple IP Addresses and Displaying Two Different IPs in Cirrus UI
REDSC-4357	Informacast Alert Entity Display
REDSC-4337	Cirrus Garbage Collection Not Removing All HELD Devices from Account